

ACT Rogaining Association's Refund policy

COVID-19

If we cancel the event, or you cannot participate due to having symptoms, prescribed travel or other gathering/associating restrictions, a full refund will be provided. If the event is postponed a full refund will be provided, subject to the general refund provisions below.

GENERAL REFUND PROVISIONS

The ACT Rogaining Association is a not for profit organisation run by volunteers and organises events to break even. A number of the major expenses are committed, such as catering and portaloos, leading up to the event based on the numbers of people entered. As such, our refund policy is as follows:

- Up to the Sunday 11:59 pm before the event (closing of regular entries): 100%.
- Up to closing of late entries: 50%
- After closing of all entries: 0%.